

**PLEASE READ CAREFULLY AND TAKE NOTE OF THE FOLLOWING:**

## **SAFETY RULES & TERMS AND CONDITIONS OF LEASE**

Crazy Inflatables Management, staff members and/or agents are not liable or accountable in any way whatsoever for any loss, damage or injury to any person(s) using any of Crazy Inflatables hired equipment.

The hirer hereby accepts full liability, directly or indirectly for any loss or injury relating to the hiring of any of Crazy Inflatables hired equipment. He/she furthermore accepts that the use of these inflatable equipment is entirely at his/her own risk.

- We need easy and quick access to set-up.
- **Notify us** if there will be steps, escalators, narrow passages or plants restricting easy access to set-up.
- Please ensure that the inflatable unit will fit in the desired location. Inflatable unit measurements are on the website and will be again provided to you on your request.
- Inflatable units require a clean, open and level area away from trees, shrubs, rocks, walls or ceilings (when used indoors).
- Clear all objects from the operation area to ensure no damage or punctures to any inflatable equipment.
- Any debris, .eg. sticks and stones must be cleared from the area as well as toys and bicycles. Please dispose of all animal excrement prior to our arrival.
- **Notify us** if the inflatable will not be on grass and we will provide a ground sheet for added protection. Clean and good "normal" lawn is required. No "veld-grass" which is hard and like sticks and will damage the inflatables.
- **Notify us** if there is a fence around the pool. We need a level 2.5x2.5m space next to the pool to work from for the Water Balls or Water Rollers.
- **Notify us** if you have a rock pool or rocks on the side of the pool or if the pool is built-up on one side or if there is an island in the pool.
- No smoking is allowed on or near the inflatable units.
- No operation is allowed near an open fire or braai area.
- No shoes, sharp objects, food (especially suckers), beverages will be allowed on any inflatable unit.
- No animals are allowed on or near the inflatable unit. Ensure that your animals do not damage the inflatable as you will be held financially accountable for any damage caused to the inflatable unit or other hired equipment.
- Maximum weight for Jumping Castles and Water Slides is 65kg. Maximum weight for Water Balls, Rollers and Zorb Balls is 100kg.
- No person over the age of 12 years shall be allowed on the jumping castles or waterslides. This is not for Adults.
- Don't jump near the entrance/exit points - to avoid falling out of the inflatable unit.
- **ELECTRICITY & WATER do not go together!** Do not place the motor (blower) near water or the swimming pool.
- Extreme care must be exercised to keep any water away from the motor and cable/extension cords.
- No water shall be allowed on the inflatable unit with the exception of the waterslides.
- No children will be allowed within a 1m radius of the motor under any circumstances.
- There must be an adult supervising the inflatable unit at all times while the inflatable unit is in use.
- Kids with head, neck, back or other muscular skeletal injuries or disabilities, small infants and others who may be susceptible to injury from falls, bumps or bouncing are not permitted in or on the inflatable unit at any time.
- In case of rain or bad weather, all children should exit the inflatable unit and the motor (blower) should be turned off and stored indoors or under a roof.

- If power to the inflatable unit is lost ensure that all the children leave the inflatable unit until the power is restored and the inflatable unit is fully inflated.

### **PAYMENT TERMS:**

- Payment is strictly CASH ON DELIVERY.
- No Cash Deposits into Bank account.
- No cheques will be accepted and no card payments.
- EFT payments only by arrangement and no late or last minute EFT payments will be accepted.

### **LATE RETURNS:**

- A fee of R100 will be levied for late returns of any jumping castles, waterslides or any party hire equipment, unless arrangements have been made.

### **ON COLLECTIONS**

- Please ensure that the inflatable is folded up, placed in the supplied bag and 100% ready when we collect.
- R50 fold-up fee will be required if we have to fold it up and bag it ourselves.

### **CANCELLATIONS**

- Cancellations will only be accepted ...
  - ... if notified 3-4 hours before delivery time.
  - ... due to unforeseen weather conditions (eg rain)
  - ... any other unusual and unforeseen circumstances,
- Disputes that may arise from any cancellation must be done in writing and will be at the discretion of the owner of Crazy Inflatables to review the refund for the deposit paid.

### **DEPOSIT AND REFUND OF DEPOSIT**

- A refundable deposit is required upon booking any inflatable, water slide or any party hire equipment within 48 hours.
- This refundable deposit serves to confirm the booking and is payable on reservation and before usage.
- The refundable deposit will only be refunded after usage and after collection / self return of an inflatable or any other party hire equipment and after it has been inspected by Crazy Inflatables and found in same and good condition, WITHOUT any damages.
- The refundable deposit will only be refunded if the inflatable unit or other party hire equipment is returned in a CLEAN condition. Please keep the inflatable clean otherwise R50 of the deposit will be retained by Crazy Inflatables as a "cleaning fee".
- The refundable deposit will be paid via EFT within 48 hours after collection / self return of the inflatable or hired equipment.
- If rainy weather prevents Crazy Inflatables from inspecting the inflatable the refund of the deposit will only be done once the inflatable has been inspected, or as agreed upon between both parties.

**NO PHOTOS OF OUR INFLATABLES MAY BE USED IN THE MEDIA OR FOR ADVERTISING PURPOSES WITHOUT THE WRITTEN CONSENT OF THE OWNER OF CRAZY INFLATABLES.**